

Cape Carancahua Water Supply Corporation

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CAPE CARANCAHUA



WATER SUPPLY CORPORATION

March 17, 2026

Dear Customers:

As you may know, CCWSC has recently been hit with a flurry of rumors, gossip, unfounded allegations, and outright slanderous statements disseminated by multiple bad actors. Some of those statements were spread through social media posts specifically targeting our most valuable asset – you, our customers. As CCWSC is evaluating its legal options, we wanted to reach out and reassure you that CCWSC denies all the allegations of impropriety that may be out there. We have been running the Company solely for your benefit during the last Board’s term, and we fully intend to continue doing so in years to come. We are not going to return the favor or speak poorly of those who speak poorly of us and just would like to let our actions and achievements speak for themselves.

Our success in attaining the 2024 Small Water System Excellence Award from the Texas Rural Water Association would not have been possible without a dedicated workforce, competent directors, the professional guidance of our Executive Administrator, and, most importantly, many satisfied customers willing to share their experience with CCWSC. If any of the rumors currently circulating about CCWSC were true (they are not), we would simply not have received the Award.

In addition, we all have been too busy improving CCWSC’s infrastructure and water quality to engage in smear campaigning or politicking. For example, CCWSC is tracking to complete and commission a new 50,000-gallon groundwater storage tank this year. The new tank will ensure stability of water supply to our community over the next decade. That project required full-time commitment of all our staff and Board. Our next goal is to acquire a Superior Water Rating from the TCEQ, which requires two full-time Class C Water Operators. With your support, we should be able to make that happen, ensuring that our customers receive not only stable but also safe and top-quality drinking water from their taps.

We are grateful for the recent positive comments and support we have received for our director appointees. We pledge to ensure a safe and efficient working environment for our staff and operators while improving transparency in our management of personnel, finances, and water resources. We also pledge to continue working for you alone, not for the sake of simply getting ourselves elected, or someone else – ousted.

We look forward to holding a secure annual election on April 12, 2026, and to earning your trust daily.

The Board is deciding at the next meeting how to proceed against those who have acted maliciously against the Corporation and its employees. The Board must be able to devote its full time and energies to the needs of the community for safe, quality water, rather than having to fight spurious complaints.

Thank you for putting your trust in us and into our leadership.

The Board of Cape Carancahua Water Supply Corporation
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